

Privacy Policy

Auxiant is committed to protecting the privacy of our client partner's plan participants. As a result, we have established policies, practices, and standards to protect your privacy. We maintain confidentiality of nonpublic personal information, but may share information with selected third parties as permitted by law. Auxiant protects plan participant privacy as we collect data, and take measures to ensure we are safeguarding all information we receive.

Summary Of Privacy Practices

We may use and disclose your medical information for treatment, payment, and health care operations activities and, when required or authorized by law, for public health and interest activities, law enforcement, judicial and administrative proceedings, research, and certain other public benefit functions. We may disclose your medical information to your family members, friends, and others you involve in your health care or payment for health care, and to appropriate public and private agencies in disaster relief situations. We may disclose your medical information, without your permission, to a physician or other health care provider to treat you. We may disclose to your employer whether you are enrolled or disenrolled in the health plans it sponsors, summary health information for certain limited purposes, and your medical information for your employer to administer your group health plan if your employer explains the limitations on its use and disclosure of your medical information in the plan document for your group health plan. We will not otherwise use or disclose your medical information without your written authorization. You have the right to examine and receive a copy of your medical information, to receive an accounting of certain disclosures we may make of your medical information, and to request that we amend, further restrict use and disclosure of, or communicate in confidence with you about your medical information.

Questions and Complaints

If you want more information about our privacy practices or have questions or concerns, please contact us using the information at the end of this notice. If you are concerned that we may have violated your privacy rights, or you disagree with a decision we made about access to your medical information, in response to a request you made to amend, restrict the use or disclosure of, or communicate in confidence about your medical information, you may complain to us using the contact information at the end of this notice.

You also may submit a written complaint to the Office for Civil Rights of the United States Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, Washington, D.C. 20201. You may contact the Office of Civil Rights' Hotline at 1-800-368-1019.

We support your right to the privacy of your medical information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.